

Private Sector COVID-19 Supports Quick Reference Guide (Last revised: May 28, 2020)

Program	Contact
Cash Flow	
Relief measures for Indigenous Businesses -short-term, interest-free loans and non-repayable contributions for First Nations, Inuit, and Métis businesses.	Contact: Primary Aboriginal Financial Institution, Indigenous Services Canada regional office Link: https://www.sac-isc.gc.ca/eng/1588079295625/1588079326171
Regional Relief and Recovery Fund – Regional Economy Stream in Northern Ontario –for SMEs and not-for-profits.	Contact: 1-877-333-6673  or Regional FedNor Officer Link: https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html
Regional Relief and Recovery Fund - Community Futures stream in Northern Ontario – for “main street” businesses.	Contact: CFDC Link: https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html
Community Futures Development Corporations (CFDC’s) COVID Emergency Loan Program – emergency loan to support Northern Ontario businesses responding to COVID-19.	Contact: Your local CFDC Office Link: CFDC Websites
Northern Ontario Women Program (NOW) – one-time funding for professional services that they may not be able to afford.	Contact: Your local CFDC Office Link: CFDC Websites
Canada Emergency Business Account (CEBA) - credit for small businesses to pay for immediate operating costs such as payroll, rent, utilities, insurance, property tax, or debt service.	Contact: Primary Lender Link: https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html
Large Employer Emergency Financing Facility (LEEFF) - bridge financing for Canada’s largest employers, whose needs are not being met through conventional financing for operations.	Contact: leeff-cuge@cdev.gc.ca Link: https://www.cdev.gc.ca/home-ceefc/
BDC Capital Bridge Financing Program - may match through qualified existing and/or new investors made into eligible Canadian start-ups.	Contact: BDC/lead investor for details or Venture Capital firms looking to participate can contact vcreliefprogram@bdc.ca
BDC Co-Lending Program for Small and Medium Enterprises - provides term loans for operational and liquidity needs of businesses.	Contact: Primary Lender, BDC Link: https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html
EDC Loan Guarantee for Small and Medium-Sized Enterprises - provides credit and cash flow term loans to small and medium-sized enterprises.	Contact: Primary Lender, EDC Link: https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html
Canada Emergency Commercial Rent Assistance (CECRA) - relief for small businesses experiencing financial hardship.	Contact: CECRA@cmhc.ca or 1-800-668-2642 Link: https://www.cmhc-schl.gc.ca/en/finance-and-investing/covid19-cecra-small-business
Ontario-Canada Emergency Commercial Rent Program (OCECRA) – cost share between small business tenants, landlords, provincial, federal govts to pay 25% of rent.	Contact: CECRA@cmhc.ca or 1-800-668-2642 Link: https://news.ontario.ca/opo/en/2020/04/ontario-canada-emergency-commercial-rent-assistance-program.html
OCE Market Readiness Fund –COVID-19 projects/businesses pre-seed stage investments in companies across all sectors.	Contact: OCE Staff Link: https://marketreadiness.oce-ontario.org/
New! ICamp – technical support, 3D printing, or funding to help support COVID-19 innovations or manufacturers.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp

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Tax Relief and Deferrals

- **Federal Income Tax Deferral** - <https://www.canada.ca>
- **Deferral of Sales Tax Remittance and Customs Duty Payments** - <https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html# Deferral of Sales>
- **Deferral of Customs Duty and Sales Tax for Importers** - <https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html# Deferral of Customs>
- **Deferral of Global Adjustment charges for industrial/commercial electricity consumers** - <http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment>
- **Deferral of WSIB fees** - <https://www.wsib.ca/en/news-release/wsib-announces-19-billion-financial-relief-ontario-businesses>
- **Regional Opportunities Investment Tax Credit (Prov)** - <https://budget.ontario.ca/2020/marchupdate/annex.html>

Workforce

Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program – 75% wage subsidy for up to 12 weeks, retroactive from March 15, 2020, to June 6, 2020.	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html
10% Temporary Wage Subsidy for Employers - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).	Contact: Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1
Canada Summer Jobs – revised in response to the pandemic (e.g. 100% wage subsidy, extended to February 28, 2021 and applicable for a part-time basis).	Contact: Local MPP to request a position, 1-800-935-5555. Link: https://www.canada.ca/en/employment-social-development/services/funding/canada-summer-jobs.html
Work-Sharing Program - helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer.	Contact: 1-800-367-5693 Link: https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share
Pandemic Pay - additional support for frontline workers fighting COVID-19.	Link: https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3
Canada Emergency Response Benefit (CERB) – temporary income support for those not working because of COVID-19.	Link: https://www.canada.ca/en/services/benefits/ei/cerb-application.html
Temporary Foreign Worker Program – \$1,500 possible for each temporary foreign worker provided to employers or those working with them during COVID 19 pandemic.	Contact: 1-800-367-5693 Link: https://www.canada.ca/en/employment-social-development/services/foreign-workers.html
Agriculture and food jobs in Ontario (Prov) – Post or apply to agri-food jobs to support the response COVID-19.	Link: https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIE5LGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykiUrv5gQ or https://helpcanadagrow.com/
Step Up to the Plate Job Postings In Agri-food (Fed) - Post or apply to agri-food jobs to support the response to COVID-19.	Link: http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017
New! Youth Employment and Skills Program (YESP) (Fed) – for positions for youth in the agriculture industry	Link: http://www.agr.gc.ca/eng/agricultural-programs-and-services/youth-employment-and-skills-program/?id=1557778999519

Health and Safety

- **Workplace PPE Supplier Directory (Prov)** - Provincial list of companies selling COVID-19 PPE. <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>
- **Provincial Resources to prevent COVID-19 in the workplace** - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>

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- **Workplace Safety and Prevention Services (WSPS) Health and Safety COVID-19 Protocols for Workers** - <https://www.wspss.ca/covid19#downloads>
- **WSPS Return to Work Checklist and Protocols** - <https://www.wspss.ca/WSPS/media/Site/Resources/Downloads/Pandemic-Recovery-Return-to-Business-Checklist.pdf?ext=.pdf>
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

Communications - Marketing, Website and Tech

Canadian Agricultural Partnership (CAP) - Agri-Food Open for E-Business Program.	Contact: Agricultural Advisor Link: http://www.omafra.gov.on.ca/english/cap/ebusiness.htm?utm_source=northern%20ontario%20business&utm_campaign=northern%20ontario%20business&utm_medium=referral
Business Technology Improvement Fund - expediting applications to the BTIF program during COVID-19.	Contact: ICTN Staff Link: ICTN Website
Near North Mitigation Alliance (IION) – list of local companies offering COVID-19 products and service solutions can post.	Link: https://iion.ca/covid-19/
The Rapid Response Platform – list where companies supplying COVID-19 products or solutions can post.	Link: https://www.rrpcanada.org/#/

Agriculture, Aquaculture and Food Processing Sector

Agri-food Workplace Protection Program – support for health and safety measures to prevent the spread of the virus on farm, in processing plants and housing or via transportation.	Contact: 1-877-424-1300 Link for Producers: http://www.omafra.gov.on.ca/english/cap/capproducers.htm Link for Provincially Licensed Meat Processors: http://www.omafra.gov.on.ca/english/cap/meatplants.htm
Canadian Dairy Commission Enhancement (Fed) - increased lines of credit to increase storage capacity for dairy products.	Contact: CDC Staff Link: https://www.cbc.ca/news/politics/agri-food-covid-liberals-1.5555591
Emergency Funds for Food Processors (Fed) - PPE and to expand or adapt to produce more goods – details coming soon.	Contact: TBC Link: https://www.cbc.ca/news/politics/agri-food-covid-liberals-1.5555591
Surplus Food Purchase Program (Fed) - food rescue and redistribution program.	Contact: TBC Link: https://www.cbc.ca/news/politics/agri-food-covid-liberals-1.5555591
Farm Credit Canada (FCC) – COVID-19 financing options.	Contact: Regional FCC Liaison Link: https://www.fcc-fac.ca/en/covid-19/program-details.html

- **Canadian Food Inspection Agency (CFIA) Coronavirus disease (COVID-19) information for industry** - <https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709>
- **Agriculture Canada COVID-19 Information for industry** – <http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543>
- **Canadian Federation of Agriculture (CFA) Resources for COVID-19** - <https://www.cfa-fca.ca/resources/resources-on-covid-19/>
- **OMAFRA - Agriculture and agri-food industry safety during COVID-19 Information for Industry** - <http://www.omafra.gov.on.ca/english/about/covid-19.htm>
- **Ontario Federation of Agriculture (OFA) COVID-19 Resources** - <https://ofa.on.ca/covid-19/>
- **OFA- A Guide for Direct Sales to Consumers during COVID-19 and Beyond** <https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/>
- **OFA - Guide to Operating your Essential Farm Business during COVID-19** - <https://ofa.on.ca/resources/guide-to-operating-your-essential-farm-business-during-covid-19/>

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Tourism & Arts, Culture and Creative Industries Sector	
Emergency Fund for Culture and Sports Organizations (Fed) - relief to support cultural, heritage and sport organizations now and to plan for the future.	Contact: PCH.info-info.PCH@canada.ca or 1-866-811-0055 Link: https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19/emergency-support-fund.html
Tourism Development and Recovery Fund (Prov) – details coming soon.	Contact: MHTSCI Link: https://www.grants.gov.on.ca/GrantsPortal/en/OntarioGrants/GrantOpportunities/OSA/PQA005130
Ontario Live - a virtual marketplace to help support local artists, operators, attractions and businesses.	Contact: MHTSCI Link: https://ontario.live/
<ul style="list-style-type: none"> • Indigenous Tourism Association of Canada COVID-19 page: https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/ • Destination Canada COVID-19 Page: https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064 • Indigenous Tourism Ontario COVID-19 page: https://indigenoustourismontario.ca/updates-on-covid-19/ • Tourism Industry Association of Ontario (TIAO) COVID-19 page: https://www.tiaontario.ca/cpages/covid19 • Destination Northern Ontario (RTO 13) COVID page: https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/ • Explorer's Edge (RTO 12) COVID-19 Page: http://rto12.ca/news/additional-covid-19-resources/ • New! NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) - http://noto.ca/COVID19 • New! Ontario Arts Council COVID-19 page: https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates 	
COVID-19 Call to Action/Innovation	
New! IDEaS COVID-19 Challenge - focused on improving disease tracking and likely exposure to COVID-19 using data analytics and decontamination techniques	Link: https://www.canada.ca/en/department-national-defence/programs/defence-ideas/understanding-ideas/sandbox/covid19-challenges.html
Ontario Together Program – help support the province respond to COVID-19.	Contact: 1-888-777-0554 Link: https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus
COVID -19: Tackling the Barriers - request a temporary rule or regulation change to help them to respond to COVID-19.	Link: https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19
OCE Voucher for Innovation Program (VIP) – for COVID-19 partnerships between industry and post-secondary institutions.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Calling all suppliers – help Canada combat COVID-19. Note – this is winding down.	Contact: Apply Online Link: https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19
NRC COVID-19 Challenge Programs: support for three streams to address pressing needs and challenges.	Contact: Apply Online Link: https://nrc.canada.ca/en/research-development/research-collaboration/nrc-covid-19-response
NGEN Supercluster COVID-19 Fund – Canadian suppliers of essential equipment, products and therapeutics.	Contact: Jason Myers, Email: jayson.myers@ngen.ca Link: https://www.ngen.ca/covid-19-response
Digital Technology Supercluster Program – support the development, deployment, scale-up and adoption of products, services or technologies that help address COVID-19	Contact: TBC Link: https://www.digitalsupercluster.ca/new-covid-19-program/
Medical Innovation Exchange - to provide non-medical manufacturing companies free support as they retool.	Contact: Kaitlin de Gouw, k.degouw@medicalinnovationxchange.com Link: https://www.medicalinnovationxchange.com/

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Exports	
New! Global Affairs CanExport Program up to 50K for virtual trade missions, trade shows and ecommerce initiatives.	Contact: Elise Racicot, Elise.racicot@international.gc.ca Link: https://www.tradecommissioner.gc.ca/funding-financement/canexport/index.aspx
New! Ontario Northern Export Program – export marketing training, marketing and advertising help for NEW export projects that can be completed by March 31, 2021.	Contact: Elena Zabudskaya, elena.zabudskaya@greatersudbury.ca or Scott Rennie scott.ennie@greatersudbury.ca Link: https://mcusercontent.com/63447650b6cc466b0faf28a80/files/d2272e76-aede-44be-a2a8-e14746cb1fbd/EMA_brochure_2020_EN.pdf
Other EDC Supports – Credit Insurance, Foreign Exchange Facility Guarantee, Export Guarantee.	Contact: Regional EDC Rep. Link: https://www.edc.ca/en/solutions/
Supply Chain Management	
New! ICamp – helps innovators and manufacturers tackle issues/connects with supply chain.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp
OCE COVID Collaboration Platform Program –to help address production, supply chain or services gaps related to COVID-19.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Other Useful Links	
<ul style="list-style-type: none"> • Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry) - https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses • Find COVID-related supports for businesses- https://innovation.ised-isde.canada.ca/s/?language=en&lang=eng • Ontario's Action Plan to Support COVID-19 - https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557 • Emergency Information and Orders - https://www.ontario.ca/page/emergency-information • Provincial Stop the Spread Business Information Line - 1-888-444-3659 • Ontario Re-opening Website – https://www.ontario.ca/page/reopening-ontario-after-covid-19 • Essential Workplaces List - https://www.ontario.ca/page/list-essential-workplaces • Chamber of Commerce Business Resilience Network: https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/ • Ontario Chamber of Commerce COVID-19 resources - https://occ.ca/covid19-supportforbusinesses/ • Canadian Federation of Independent Business COVID Small Business Help Centre – https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19 • New! Retail Council of Canada has created a Road to Retail Recovery Playbook - https://www.retailcouncil.org/coronavirus-info-for-retailers/recovery-playbook/ • New! Canadian Chamber of Commerce – Business Reopening Toolkit Website to access the most recent versio of the guide, should it change: https://www.canadianbusinessresiliencenetwork.ca/resources/toolkits/toolkit-for-reopening-canadas-economy/ • New! Recovery Readiness Guide – The guide was put out by Cushman Wakefield and highly supported by the SBEC's and RIC's. https://www.cushmanwakefield.com/en/insights/covid-19/recovery-readiness-a-how-to-guide-for-reopening-your-workplace 	